

Brian Dervan

Store Manager, West Roxbury at Consulate General of Canada (CTA Boston)

Boston, MA, US

Brian Dervan is an expert in business banking, employee experience and development, risk management, and operational excellence.

Biography

Brian Dervan is a positive people developer leading around culture, best practices, service & sales excellence. He also has experience in growth plans and strategy. His work is focused on employee experience and development, customer experience, business growth, risk management, and operational excellence. Brian has worked at TD Bank and Berkshire Bank in managerial roles across multiple branches. He holds an MBA from UMass Amherst and obtained a Bachelor's degree from Providence College.

Industry Expertise

Human Resources, Banking

Areas of Expertise

Management, Recruiting, Operational Excellence, Business Growth, Employee Experience and Development, Customer Experience, Risk Management, Business Culture, Talent Management

Education

University of Massachusetts Amherst

M.B.A. Management

Providence College

B.A. Social Science with Secondary Education

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