

Claudia Angelica Reyes-Hull, M.Arch., CMI, CHI

Manager of Cultural and Linguistic Programs at ChristianaCare

Wilmington, DE, US

Claudia Angelica Reyes-Hull is the manager of Operations, Cultural Competence and Language Services at ChristianaCare.

Biography

As the Manager of Operations, Cultural Competence and Language Services at Christiana Care Health System in Newark, Delaware, Claudia Angelica (Angie) oversees interpreters, coordinators, schedulers, translators, and external vendors that provide language services Christiana Care staff and patients. She creates and oversees education and programs to improve cross cultural communications between staff and patients. She is a nationally Certified Medical Interpreter (CMI) and Certified Healthcare Interpreter (CHI). She is a licensed trainer for Medical Interpreters and Cultural Competence through CCC (Cross Cultural Communications, MD). She has created programs for continuing education, including the Medical Interpreter Grand Rounds, and brought together a coalition of leaders for the Cultural Competence and Language Access Leaders roundtable. Claudia Angelica earned a bachelor's in architecture from the Monterrey Institute of Technology (ITESM) and a master's in architecture from the University of Texas at Austin. She started her Architecture design and project management career in Texas designing and overseeing Healthcare and Human Services projects. Prior to joining Christiana Care (2012), Angie implemented cultural diversity and bilingual education programs for the public schools in Cleveland Heights, Ohio. She interpreted for the DOJ in Cleveland, Ohio, ICE in Northeast Ohio, Cincinnati Children's Hospital Northeast Ohio clinics, the Children's Hospital of Philadelphia and the Pennsylvania Circuit Court.

Areas of Expertise

Community Relations, Interpretation and Translation, Multilingual Communications, Education Management

External Service & Affiliations

Certification Commission for Healthcare Interpreters (CCHI) : Certified Healthcare Interpreter (CHI),
The National Board of Certification for Medical Interpreters : Certified Medical Interpreter (CMI)

Education

The University of Texas at Austin
M.Arch. Architecture

Tecnológico de Monterrey
B.A. Architecture

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