

Kwabena Boakye

Assistant Professor at Georgia Southern University

Statesboro, GA, US

Professor Boakye's research interest includes quality improvement, service innovation, and applied statistics

Biography

Kwabena G. Boakye, Ph.D. is an associate professor of quantitative analysis at Georgia Southern University. He received his Ph.D. in management science from University of North Texas, MS in statistics from the University of Idaho, and BSc in mathematics from the KNUST, Ghana. Kwabena is an American Society for Quality certified Six Sigma Black Belt. His research interest includes quality and healthcare operations, service experience and IT post-adoption, applied statistics. His works have appeared in International Journal of Production Operations, Journal of Computers Information Systems, Operations Management Research, Computers in Human Behavior, Quality Management Journal, Thunderbird International Review, International Journal of Bank Marketing, among others. Kwabena's hobbies include cooking and playing tennis.

Areas of Expertise

IT Post-Adoption, Quality Management, Service Operations

Affiliations

Production and Operations Management Society, American Society of Quality, Decision Sciences Institute

Education

College of Business, University of North Texas

Ph.D. Management Science

College of Science University of Idaho

M.S. Statistics

Kwame Nkrumah University of Science and Technology

B.Sc. Mathematics

Accomplishments

Parker College of Business Faculty Enrichment Award, Georgia Southern University
2017

Parker College of Business Summer Research Grant, Georgia Southern University
2014, 2016, 2017, and 2018

Deedi Prybutok Doctoral Scholarship Award, University of North Texas
2013

Texas Public Education International Grant Scholarship Award, University of North Texas
2010 and 2011

Academic Achievement Scholarship, University of North Texas
2010 and 2011

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