

Mara Nickerson

Chief Knowledge Officer at Osler, Hoskin & Harcourt LLP

Toronto, ON, CA

Chief Knowledge Officer at Osler, Hoskin & Harcourt LLP and recognized legal industry expert throughout North America.

Biography

Mara is a former practising lawyer and deeply understands the legal industry challenges and opportunities of innovation services delivery in a highly competitive environment. She can speak knowledgeably and with passion about building teams to support clients and new business opportunities through harnessing technology, adopting new working processes and implementing change management throughout a major, modern law firm.

Industry Expertise

Legal Services

Areas of Expertise

Legal Project Management, Knowledge Management, Change Management, Law Firm Transformation, Technology

Affiliations

Professional Development Consortium, Member (and past Board Member), Knowledge Management Group of the International Legal Technology Association (and past KM Steering Group member), Canadian Bar Association, Ballet Jorgen Canada, Chair

Event Appearances

How Contract Automation is Changing the Transactional Practice

Emerging Legal Technology Forum (Panel member)

Supporting Lateral Attorney Integration through Knowledge Management

ILTA Conference

Information Governance: Concepts and Strategies

Legaltech

Education

Dalhousie University
LL.B

Dalhousie University
MBA

Accomplishments

Frequent panellist at numerous Canadian and US conferences and special events
Regular contributor to media stories in legal and business platforms

Finalist for International Legal Technology Association (ILTA) Award
Finalist for ILTA Knowledge Management Peer Group Award (August 2015)

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