

Marcy Ledford

Health & Productivity Director, Workforce Solutions at Unum

Chattanooga, TN, US

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Biography

Marcy Ledford has over 20 years of rehab, case management and return to work experience. Currently, Ledford is a Director for the Workforce Solutions Group at Unum, where she provides support to Unum's largest customers through analysis of the impact of lost productivity on their organizations and partners closely with customers to design and implement policies and practices that impact employee health and productivity in an effort to reduce lost time. Her prior work experience includes outpatient mental health services, inpatient rehab case management and vocational rehab consultation. Ledford graduated from the University of Tennessee with a B.A. in Psychology as well as an M.S. in Rehabilitation Counseling. She is a Certified Rehabilitation Counselor (CRC) and a Certified Ergonomic Assessment Specialist (CEAS). She is also a member of the Disability Management Employer Coalition (DMEC).

Areas of Expertise

Absence Management, Medical Accommodations, Short-Term Disability, Human Resources, Workforce Issues, Return to Work, Long-Term Disability, Rehabilitation

Education

University of Tennessee-Knoxville

M.S. Vocational Rehabilitation Counseling/Counselor

Pellissippi State Community College

Associate of Arts (A.A.) Psychology

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