

# **Mark Hanna**

**Professor at Georgia Southern University**

Statesboro, GA, US

Professor Hanna is a proponent of quality management, business excellence, six-sigma, and lean

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## **Biography**

A native of Darjeeling, India, Mark Hanna, Ph.D., is professor of operations management in the Parker College of Business at Georgia Southern University. He formerly served as associate dean of the College and chair of the Department of Information Systems and Logistics. He was on the faculty at the Richard T. Farmer School of Business Administration at Miami University from 1990?2001. He earned a Ph.D. in industrial management and an MS in management from Clemson University. At Georgia Southern, Professor Hanna has primarily taught operations management and quality management courses in the BBA, MBA, WebMBA and Ph.D. programs. In addition, he occasionally teaches a freshman orientation class using the global automobile industry as the research theme. His teaching has been recognized with the 2011 W.A. and Emma Lou Crider Award for Excellence in Teaching and the 2012 Georgia Southern University Award for Excellence in Contributions to Instruction. In addition to the operations management text, Integrated Operations Management: A Supply Chain Perspective, he has published numerous articles in academic journals including Journal of Operations Management, Production and Operations Management, International Journal of Production Economics, International Journal of Operations and Production Management and others. Professor Hanna is a proponent of quality management, business excellence, six-sigma, and lean; especially their underlying process-oriented participative management practices. He has supported practitioner development in operations through service to the Ohio Manufacturer's Association, the Association for Quality and Participation and other organizations. He is a member of the Production and Operations Management Society, Decision Sciences Institute and APICS: The Association for Operations Management.

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## **Areas of Expertise**

Six Sigma, Quality Management, Operations Management, Supply Chain Management

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## **Education**

**Clemson University**

Ph.D Industrial Management

**Clemson University**

M.S. Management

**LeTourneau University**

B.A. Mathematics

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## **Accomplishments**

**Georgia WebMBA® Outstanding Faculty of the Year: Cohort 46**  
2015

**University of Canterbury (Christchurch, NZ) Visiting Erskine Fellow**  
2013

**William A Freeman Professor of the Year**  
2013

**Georgia Southern University Award for Excellence in Contributions to Instruction**  
2012

**Carnegie/CASE 2012 U.S. Professors of the Year Nominee**  
2012

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