

# Monica Perez Jolles

Assistant Professor of Social Work at USC Suzanne Dworak-Peck School of Social Work  
Los Angeles, CA, US

Focus areas: health policy, mental health service, implementation of complex interventions such as patient-centered and trauma informed care

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## Biography

MÓNICA PÉREZ JOLLES, health service and implementation scientist, joined the USC Suzanne Dworak-Peck School of Social Work in 2016 as an assistant professor. Dr. Pérez Jolles is seeking to close the health gap through team-based science. She is an affiliate with USC's The Gehr Family Center for Health Systems Science, a research fellow at the Cecil G. Sheps Center for Health Services Research (UNC Chapel Hill, NC) and the recipient of two leading fellowships funded by NIMH - The CHIPS (Child Intervention, Prevention, and Services) Training Institute and the Implementation Research Institute or IRI (R25 MH08091606). Dr. Pérez Jolles has expertise in econometrics, qualitative research, community-based participatory research and implementation science. Her research focuses on bringing together scientists from various backgrounds to support Federally Qualified Health Centers (FQHCs) in their efforts to implement and evaluate complex interventions; particularly patient/family-centered and trauma-informed care. She also examines the organizational context of health and human service agencies as they relate to how they innovate, adapt and deliver evidence-based services. Dr. Pérez Jolles has experience in pragmatic trials and in leading secondary data analyses using large data files such as the National Survey of Child and Adolescent Wellbeing (NSCAW), Medical Expenditures Panel Data (MEPS) and the National Survey of Private Child and Family Serving Agencies (NSPCFSA). Projects include a PCORI-funded Eugene Engagement Award developing a toolkit to increase the capacity of behavioral health care providers to engage in patient-centered outcomes (PCOR) research. Based on her previous work in NC, she recently completed a multi-site pilot study in Los Angeles County exploring the acceptability and feasibility of the concept of health activation among individuals who experienced homelessness and currently live in permanent supportive housing. Dr. Perez Jolles co-leads a Trauma Informed Care TIC workgroup to support FQHC clinics in their efforts to implement California's 2020 ACEs Aware screening policy. She has also built a diverse team to use predictive modeling/machine learning to promote learning health care systems. To reference the work of Dr. Pérez Jolles online, we ask that you directly quote her work where possible and attribute it to "Monica Perez Jolles, a faculty at the USC Suzanne Dworak-Peck School of Social Work" (LINK: <https://dworakpeck.usc.edu>)

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## Areas of Expertise

Behavioral Patient-Centered Care, Complex Health Interventions? Implementation Science, Organization/Workplace, Patient-Centered Medical Home Care, Implementation Science

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## Affiliations

Cecil G Sheps Center for Health Services Research, UNC Chapel Hill

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## **Grand Challenges**

### **Close the Health Gap**

Dr. Perez Jolles seeks to close the health gap by engaging in team-based science to examine the effects and implementation of complex health interventions in under-resources health and human service settings.

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## **Education**

### **The University of North Carolina at Chapel Hill**

Health Services Research Postdoctoral Fellowship T32

### **The University of North Carolina at Chapel Hill**

Ph.D.

### **North Carolina Central University**

M.A.

### **Santo Tomas University**

B.A.

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